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For Immediate Release
911 Readdressing

On September 25, 2008, the Bradford County Commissioners signed a contract amendment with the 911 readdressing contractor MSAG, LLC. The amended contract is the product of months of renegotiating the process, payment schedule and project timeline between the County, MSAG and the U.S. Post Office. Beginning on October 27, 2008 the readdressing project will resume in Bradford County.

Addressing will resume on a region by region basis. MSAG will begin in Region 1. Questionnaires delivered to each residence will be requesting current resident name, mailing address and telephone numbers. **It is very important that each resident receiving a questionnaire promptly return the postage paid information card to MSAG.** It is very important to get a match-up of old and new addresses and a telephone number for each address. The county must match-up 95% of the county's addresses with a phone number before 911 can move into the "enhanced" phase of 911 responses.

Enhanced 911 is an enhanced version of a typical Caller ID system but with more information provided to 911 dispatchers. Instead of just a name and phone number, Enhanced 911 displays the caller's name, phone number, street address, apartment or space numbers, the type of phone, additional phone numbers at that location, and a recommendation for police, fire, or paramedic response. It also keeps numbers from being blocked, even if they are unlisted. Having the location immediately displayed on each 911 call-screen allows the dispatcher to quickly confirm the location where help is needed. The sooner our dispatchers can verify a location, the sooner they can send help to you.

Much of the work to date has been in the way of coordinating road names with municipalities and supplying our consultant with data that the county has collected over the past few years. The time has come for the more "public" phase to begin, where field crews will actually be visiting each and every structure in the county. Field crews with MSAG Data Consultants will begin delivering questionnaires to residents throughout the county, region by region. The map shows the regions into which the county is divided.

Questionnaire Delivery

- November ‘08- February ‘08. Delivery of questionnaires in regions 1-3
- March ‘09-July ‘09. Delivery of questionnaires in regions 4,5,6,7
- August ‘09- September ‘09. Delivery of questionnaires in regions 8-9

Final Address Delivery

- August ‘09- September ‘09. Delivery of final address in regions 1-3
- December ‘09 - January ’10. Delivery of final address in regions 4,5,6,7
- February ’10 - March ’10. Delivery of final address in regions 8-9.

For each questionnaire that is not returned, the county will be charged additional fees to follow-up and get the information by other means. **It is very important that each resident receiving a questionnaire promptly return the postage paid information card to MSAG.** Each and every resident in Bradford County has the power to move the county through this process quickly, efficiently and cost effectively. Providing the most up-to-date 911 system to Bradford County residents is our ultimate goal and we must have the cooperation of Bradford County residents to accomplish this goal. Thank you.